



QUALITY POLICY

It is the policy of Project Skills Solutions Ltd to provide reliable and efficient Training and Installation services to the highest possible standards of cost, quality, and safety. The Directors of Project Skills Solutions Ltd are totally committed to continual improvement, whilst conforming to the company's long-term objectives, client requirements, requisite industry codes of practice and to the maintenance of client satisfaction at the highest economic level.

In order to achieve this, the company operates a Quality Management System, which includes measurable objectives that are internally reviewed on a regular basis.

The QMS is audited annually for its ongoing effectiveness, implementation, and compliance with the ISO 9001 standard by external auditors on behalf of the awarding body.

Ultimate responsibility for the operation of this management system rests with the Directors.

The Management System ensures that the company can fulfill contractual obligations by;

- Ensuring that all activities that directly affect the quality of service are carried out under controlled conditions.
- Continuous monitoring and analysis of quality indicators, which provide the feedback to enable improvement against clients needs and expectations.
- Providing up to date instructions and training to all personnel together with the promotion of quality awareness.

This policy statement will be regularly reviewed and updated as necessary. The management team endorses these policy statements and is fully committed to their implementation and ensures that they are communication to staff at all levels.

Signed: 
Managing Director

Dated reviewed : 07/02/23

